



MAY 2010

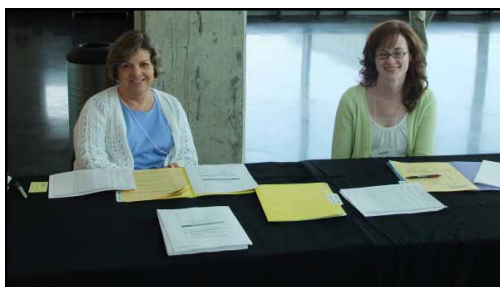
Bits & Bytes

Newsletter of the Indiana Student Financial Aid Association

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Spring Conference 2010, and Some Change



LaVeena Rebber and Jennifer Shelley

Change has been the mantra of many politicians, writers, and the general public over the past couple of years. Financial aid has gotten used to the word and its multiple meanings, all while continuing to persevere and service students pursuing their educational dreams. Last year ISFAA experienced change with the inaugural one-day drive-in spring conference. According to many members, the conference was a big success; thus ISFAA held the one-day conference again on Thursday, April 29th, with 178 financial aid professionals in attendance. In case you missed the conference or need a refresher, here are some highlights.



Doug Irvine

The opening session dealt with a change that means more money for students, but also implementation opportunities for financial aid administrators. Yes, you guessed it. The opening session dealt with two Pell grants in an award year. Jamie Malone presented information and answered many questions. Gone are the days of headers and trailers, while change comes in the form of acceleration and recalculations.

The first group of interest sessions continued the *change* theme by dealing with 3-year cohort default rates and default management, HEOA updates, NSLDS updates and

of course the good old Q&A with Jamie. What hadn't changed was the quality information being shared by our colleagues to attendees of the conference.

By the time the first group of interest sessions finished, everyone was ready for lunch. As with all good FA conferences, food and fellowship was plentiful. As everyone sat with full stomachs and smiles on their faces, our friend and retired colleague, **Doug Irvine** shared information in preparation for ISFAA's 75th celebration to take place at the winter conference in Indianapolis. Doug took a moment to reflect and share his memories of ISFAA past, which held never a dull moment. Everyone knew, without a doubt, that ISFAA is a special organization made up of hard working, dedicated, service-minded members.

ISFAA President, **Jon Riester**, presented his President's Award to an individual he described as "clueless," but clarified his statement after a long dramatic pause by indicating that he meant the individual didn't know they would be getting the award. He continued by stating that the recipient was not clueless about federal regulations or statutory requirements and was always willing to give an unbiased opinion. If you haven't



Jon Riester's final words. — well, as president that is

Continued on page 2

guessed, the recipient was our friend and colleague from the U.S. Department of Education, **Jamie Malone**. Two other awards were also given to individuals that exemplify the true spirit of financial aid: New Professional Award—**Alexis Wolf**, University of Notre Dame, and Distinguished Service Award—**Janet Trimble**, Ball State University.

Change was again evident as Jon Riester passed the gavel to **Thomas Ratliff**, your new ISFAA President. Thomas referenced many of the changes the financial aid community has faced in the recent past, but reminded us that while many organizations are looking forward to celebrating their 50th anniversary, ISFAA is planning



Kathy Purvis

round of interest sessions dealing with, you guessed it, change. **Jamie Malone** answered questions regarding the new world of student lending; A.K.A—Direct Loans. **Mark Franke** (IPFW) and **Jim Kennedy** (IU) held a group discussion on how to improve SSACI programs so that feedback could be provided to SSACI. Two other sessions provided attendees insight into financial aid fraud and professional judgment both of which have been issues due to the tough economic environment we live in today.



Chris Coon

their 75th! He encouraged individual members to volunteer their time to represent and serve their constituents in various capacities and be a mentor to new professionals. The volunteer form and mentor form are available on the ISFAA website.

The afternoon commenced with another

ing numbers showing significant increases not only in applications, but clean applications. The question on many attendees' minds dealt with the timeframe in which schools will receive notification of award caps. The earliest date for possible resolution will be the commission meeting at the end of May, but many factors exist that could extend the date into June.

Change has different meanings based on your perspective.

While the verdict may still be out on two Pell grants in an award year and 100% direct lending, they are changes we will all have to embrace and implement immediately. However, the change to a one-day, drive-in conference has been a great success and proves the benefit that years of experience and knowledgeable volunteer professionals can bring to an organization and its membership. As planning continues for the 75th anniversary celebration in Indianapolis this December, get involved and volunteer to serve on ISFAA committees or as a mentor to young professionals, and help ISFAA prove that some things don't change even in 75 years.



Sharon Woods



President's Perspective

History in the Making

This is an interesting challenge for me, writing my first article about our association as ISFAA President. There are multiple perspectives that could be taken, all of which merit being referenced. Deciding which to choose has been a surprisingly daunting task. So I'm taking an inclusive approach in this letter, which will also be my approach to this coming year for our association.

First, this is a most historic year as we will be celebrating our 75th anniversary as a professional financial aid organization. We're the only one. No other group in our field can brag of such a full heritage. ISFAA existed three decades before the Higher Education Act of 1965.

To give homage to the great achievements ISFAA has accomplished over the years could certainly fill each of my perspective segments. The founding fathers of ISFAA were instrumental in the invention of both our regional association, MASFAA, and our national association, NASFAA. The most nationally

recognized financial aid program, College Goal Sunday, was established through the efforts and commitment of ISFAA members. Many other initiatives have been sparked by ISFAA which have made positive impacts for Indiana students. The ISFAA résumé carries a lot of clout.

Then I could write about our current opportunities and challenges. The federal government has taken full control of their loan programs. For better or worse, this has already directly impacted our field. Some friends of ISFAA have lost their jobs. Thousands of Indiana students are scrambling to complete new Direct Loan Master Promissory Notes while many financial aid directors are quickly trying to implement Direct Lending into their aid processing flow for the first time.

The impact this will have on ISFAA membership, particularly by our associate members, is still to be seen, but undoubtedly an impact will be had. State funding has been challenged, and



Thomas Ratliff

continued availability of funds will hinge on the ever increasing base of aid applicants.

College presidents are starting to pay attention to financial aid operations more than ever as the need for funding increases. This can be an opportunity for our members to shine, provided it doesn't scare them to death. There are indeed many things that we can do for our offices this year which could have a positive impact.

Finally, there is the passion of my heart for our association – what lies ahead for our next 75 years. As we remember our past we also need to prepare for our future. Although we certainly have no

College presidents are starting to pay attention to financial aid operations more than ever.

idea what ISFAA may look like in the year 2085, it definitely will be impacted by what we do in 2010 and the coming years. It is my intention that our actions will help position ISFAA to continue to be the voice for student needs, the source for exceptional professional training and to be an organization of friends of which we can all be proud to play an active part.

Your participation this year is critical to making that happen. I have received several 2010 ISFAA Volunteer Forms, but we need more. Just like ISFAA needs you to accomplish our goals, I also believe you need ISFAA to accomplish your goals. During my first two financial aid jobs, I was not informed that professional organizations like

ISFAA existed. I got by, but once I was introduced to state associations and I became active in them, I grew and thrived. Take this 75th anniversary year as your opportunity to grow; I want to include you in the action.

Be an active part of history in the making. Come grow with ISFAA!

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Issues to Consider When Certifying FFELP Loans Before July 1

Sue Allmon, Account Executive, USA Funds Services

The U.S. Congress now has mandated the end of new loan originations through the highly successful 45-year-old Federal Family Education Loan Program. The Health Care and Education Reconciliation Act of 2010 prohibits first disbursements of FFELP loans after June 30, 2010.

Schools should keep the following issues in mind when certifying FFELP loans through June 30:

- Many lenders have established their own specific cutoff dates related to issuing FFELP loans. If you are unsure of cutoff dates established by your lenders, contact those lenders as soon as possible. The National Council of Higher Education Loan Programs is compiling a list of cutoff dates for processing FFELP loans, as reported by entities in the FFELP community.
- Some lenders will make first disbursements of new loans only if those loans meet the criterion *that they are fully disbursed by Sept. 30, 2010*, as established in the Ensuring Continued Access to Student Loans Act, or ECASLA.
- Consider the operational aspects of the disbursement processes you have established with your lenders and disbursing agents, and confirm your own operational strategies to

The Health Care and Education Reconciliation Act of 2010 prohibits first disbursements of FFELP loans after June 30

ensure that loans can be first disbursed by the June 30 cutoff date. Verify the last date on which disbursements can be made based on your existing disbursement schedule (such as weekly, daily or twice daily).

- If you have any loans guaranteed with first disbursements scheduled after June 30, and the first disbursement can be adjusted—in compliance with regulatory requirements—contact your lender to request the disbursement date change.
- Your school will need to resolve any certifications that are flagged by guarantee system edits in sufficient time to ensure guarantee and disbursement by June 30.

For more information about the HCERA or USA Funds' policy, send e-mail to USA Funds' policy staff at askpolicy@usafunds.org.



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SSACI News

Time to Convert to the Converter

Kate Coffman, External Operations Manager, Grants Division, SSACI

The college financial aid officers who work with SSACI data files have historically used a platform called the *Viewer* to read, sort and manipulate SSACI files. Shortly after the May 19, 2010 reconciliation deadline, SSACI will be removing from xGrads the *Viewer* as an option for schools to view SSACI files. Schools will instead be expected to use the *Converter*. The *Converter* takes delineated files and converts them to Excel for viewing and editing. The file can then be converted back to a delineated file and uploaded to SSACI for processing.

The technology used to maintain and update the *Viewer* is becoming obsolete. In addition, learning how to sort, filter or manipulate data in the *Viewer* was not intuitive. Since most financial aid professionals are familiar with these features in Excel, it made sense to create a system that allowed data to be imported into Excel. In 2008 SSACI surveyed several schools to see what functions of the *Viewer* were essential to their SSACI processing and what additional

features they would like added to the new system. Most schools replied they would like the ability to convert these files to Excel or Access for easier sorting, updating and importing into their own systems. Many schools also wanted the ability to use this data for reporting. For instance, they wanted to be able to tell the percentage of students reconciled or determine the percentage of SSACI funding used that semester. That was not possible in the *Viewer*. This feedback was taken into consideration and used to develop the *Converter*.

A converter tutorial guide can be found on the XGrads→File Transfers→Information Files for your use. In addition, SSACI will be hosting a webinar training in late May on how to use the *Converter*. More details regarding this webinar will be sent to schools in early May. For those unable to attend the webinar or for schools wishing to use it as a reference, a copy of the webinar will be posted on the SSACI website under the newly cre-

ated "College Partners" Section of our website.

Schools can currently use the *Converter*. Several schools have successfully used the *Converter* to reconcile student awards for both the fall and spring semesters of the 2009-10 academic year. While smaller schools can use the *Converter* for reconciliation, it may be an easier to use the reconciliation feature in xGrads. Smaller schools can still use the *Converter* to view data or create reports. Larger schools using data files for reconciliation could use the *Converter* to aid their file processing. However, the *Converter* is not only for reconciliation. As mentioned above, it can be used to create reports, process or edit any SSACI file available to schools in the File Transfers→Download from SSACI section of xGrads.

Please do not hesitate to send questions regarding the converter to collegefa@ssaci.in.gov. We are happy to assist during this transition.



MASFAA: An Adventure Worth Trying!

Do you remember when you first joined ISFAA? With all of the ups and downs it certainly has been a great adventure.

If you're looking for a rewarding way to expand the adventure, please consider volunteering for a MASFAA committee. You won't be alone. ISFAA's very own Kathy Purvis (IUPUI) is currently preparing for her year

as President of MASFAA. Join Kathy in making new connections with other financial aid professionals throughout the Midwest.

If you have any questions about Kathy's experience with MASFAA, send her an email or give her a call. She'd be happy to talk with you about her adventures with our Midwest colleagues.

Kpurvis@iupui.edu
317-274-5924

Make a MASFAA
memory—Volunteer
today!

<http://masfaaweb.org/docs/forms/memVolunteer.html>

A Look Back at College Goal Sunday



Congratulations!



Jamie Malone, U.S. Department of Education, is all smiles after receiving the ISFAA President's Award.



Janet Trimble, Ball State University, (right) receives ISFAA's Distinguished Service Award from Kathy Purvis and Jon Riester.

Alexis Wolf, University of Notre Dame, was chosen to receive the ISFAA New Professional Award.

Three-Year Cohort Default Rates: Cause for Awareness

Craig Berkley, TG Regional Account Executive Team Manager

The Higher Education Opportunity Act of 2008 (HEOA) amended the Higher Education Act (HEA) by changing from two years to three the length of time during which a school's cohort default rate (CDR) is measured. While the first official three-year CDRs will not be released until 2012—for fiscal year (FY) 2009—schools are already in the thick of their first three-year cohort default rate period.

That's why last year, on December 14, the Department of Education (ED) posted trial, three-year cohort default rates (CDRs) for FY 2007 on its Federal Student Aid Data Center Web site at <http://federalstudentaid.ed.gov/datacenter/cohort.html>. ED released this information to assist schools in preparing for the transition to the three-year CDR provisions. The projected three-year rates were meant to get schools thinking about the impact of that third year on their institutions' CDRs.

Consequences of high CDRs

A dire consequence of high CDRs is loss of eligibility to participate in Title IV aid programs. Effective with the third three-year CDR (for FY 2011, published in 2014), any time a school's three most-recent three-year CDRs equal or exceed 30 percent (increased from the current 25 percent), the school will lose eligibility to participate in the Federal Family Education Loan Program (FFELP), the Federal Direct Loan Program (FDLP), and the Federal Pell Grant Program. This sanction could be applied as early as 2014, based on the school's FY 2009, 2010, and 2011 three-year CDRs. Note that FFELP and FDLP eligibility loss is also triggered by a single CDR over 40 percent (this threshold is unchanged with the implementation of the three-year CDR).

The HEOA established some additional conse-

quences that take effect with the issuance of the new three-year rates. The first time a school's three-year CDR is equal to or greater than 30 percent, the school must establish a default prevention task force and prepare a default prevention plan to:

- Identify the factors causing the rate to be 30 percent or greater,
- Establish measurable objectives and steps to improve future rates, and
- Specify actions that can be taken to improve student loan repayment, including counseling regarding loan repayment options.

The school's plan must be submitted to ED for review. This could happen as early as 2012, based on the school's official FY 2009 three-year CDR.

If the school's CDR remains equal to or greater than 30 percent for two consecutive fiscal years, the school's default prevention task force must review and revise the plan and submit the revised plan to ED. ED may require the school to make further revisions to the plan and/or take actions to improve student loan repayment success. This could happen as early as 2013, based on the school's FY 2009 and 2010 three-year CDRs.

Quick reference chart

The following chart provides a quick reference for FYs 2008–2012, including applicable cohort periods, official CDR publication dates, and the CDR used for school benefits and sanctions.

Fiscal year (FY)	Denominator (enter repayment)	Numerator (in default)	Denominator (enter repayment)	Numerator (in default)	Official CDR publication dates
2008	10/01/07 – 09/30/08	2008	10/01/07 – 09/30/08	2-yr: 10/01/07 – 09/30/09	2-yr: Sept 2010
2009	10/01/08 – 09/30/09	2009	10/01/08 – 09/30/09	2-yr: 10/01/08 – 09/30/10 3-yr: 10/01/08 – 09/30/11	2-yr: Sept 2011 3-yr: Sept 2012
2010	10/01/09 – 09/30/10	2010	10/01/09 – 09/30/10	2-yr: 10/01/09 – 09/30/11 3-yr: 10/01/09 – 09/30/12	2-yr: Sept 2012 3-yr: Sept 2013
2011	10/01/10 – 09/30/11	2011	10/01/10 – 09/30/11	2-yr: 10/01/10 – 09/30/12 3-yr: 10/01/10 – 09/30/13	2-yr: Sept 2013 3-yr: Sept 2014
2012	10/01/11 – 09/30/12	2012	10/01/11 – 09/30/12	3-yr: 10/01/11 – 09/30/14	3-yr: Sept 2015

Action steps

A school can take actions now to make a difference in its future CDRs. Here are just a few examples of steps that a school can take. First, a school can beef up the frequency and accuracy of its enrollment reporting. Second, a school can increase its outreach to students at risk of withdrawing from school, which may prevent those students from completing their programs of study and, in turn, from being able to repay their student loans. Third, a school can educate its students on the potential pitfalls of loans with multiple loan holders and the importance of communicating with those holders to stay on track in repayment. Finally, a school can enhance its entrance and exit counseling sessions with "add-ons" beyond regulatory requirements, and consider offering or enhancing a financial literacy program for its students.

ED issued additional default management practice guidance for schools (including a sample default management plan) in *Dear Colleague Letter* GEN-05-14 (released in 2005), available on the Information for Financial Aid Professionals (IFAP) Web site at <http://www.ifap.ed.gov/dpcletters/GEN0514.html>.

Craig Berkley, is a regional account executive team manager with TG serving schools in ISFAA. You can reach Craig at (800) 252-9743, ext. 4808, or by e-mail at craig.berkley@tgscl.org. Additional information about TG can be found online at www.tgscl.org.

Executive Committee Member Focus

Marcia Osman

1) Marcia, please tell *Bits and Bytes* about your current position at Purdue University.

As Assistant Director of Client Services and State Aid Programs I manage the SSACI and CVO programs with the help of a great full-time administrator, Donna Rush. I conduct new employee training for our office and counseling training for all Division of Financial Aid (DFA) staff. I help construct the weekly duty schedule and manage counseling services, reception desk, Call Center and one-on-one counseling sessions. I manage our Peer Counselor program, and I participate in the management of daily operations.



2) How did you get your start in Financial Aid?

I received an invitation to apply for a Peer Counselor position. I had a brother-in-law who was a former Peer Counselor at DFA, so he gave me some insight into what the job would entail. It was just what I was looking for at the time—a position where I could do really meaningful work, full-time during the summers and part-time during the academic year through graduation. I started in May of '97 and have been there ever since. When I graduated in 2000, I was hired into a full-time administrative position. Now I hire, train and supervise our Peers. It's a great program, two of the other assistant directors in our office, one associate director and a couple of our current administrative staff also started as Peers at DFA.

3) Tell us about your current role with ISFAA and being on executive committee.

I currently hold the position of Training and Development Commissioner. This is a position where you recruit volunteers to work on the various committees for conferences and training. Last year the various Committee Co-Chairs—Donette Levine, Jackie Switzer, Debbie Swimm, Brenda Hopper, Sue Allmon, Marty Case, Robert Sommers, Doug Hess, Marilee Taylor, Heidi Carl, Shelley Johnson and Kim Bennett—did such a fantastic job of putting together and pulling off the Winter 2009 and Spring 2010 conferences, the Support Staff Workshop and finding a location for the Winter 2010 Conference. If you see one of them, please let them know what a great job they did, everything was well planned and pulled off flawlessly. I cannot say enough good things about the service they've provided to ISFAA.

4) You have been involved with financial aid since 1997. Do you have a memory about a student you helped that

stands out in your mind that shows the good work that FA folks do?

There have been many, many students along the way, but managing our Peer Counselors over the last six years has really allowed me the opportunity to get to know a diverse group of outstanding young men and women. We use 16-17 Peers in the program at a time and the majority of them will work at DFA for two or more years before graduating and moving on. It's really a joy to watch them grow as professionals and a privilege to be able to mentor them and help shape their futures. Invariably, each one teaches me something (or many things) in return.

5) Tell us about other leadership roles you've had involving financial aid.

Prior to serving as the Training and Development Commissioner, I served as Secretary on the ISFAA Executive Board for about 3 years. I've enjoyed presenting a few sessions at ISFAA and MASFAA, High School Counselor Workshops, the NASFAA Workshop, the Support Staff Workshop and at High School Nights, and volunteered for College Goal Sunday.

6) You joined ISFAA in 2000. Please share your thoughts about the organization after a decade as a member.

I've seriously never met a nicer group of people; professionals who are making an impact on lives. While you have the opportunity to influence people's lives on more of an individual basis within the office, by getting involved with your professional associations, it's possible to have the opportunity to influence change on a larger scale. I think back to the NASFAA Conversation sessions at the ISFAA Conference a couple of years ago and the SSACI and the Governmental Relations Committee.

7) What is your favorite thing about your profession?

While it may sound cliché, I really enjoy helping students achieve their dreams. Freshman students and parents are particularly fun. To take a family that admittedly knows nothing about financial aid, to walk them through the steps and show them how they really can afford to invest in their college education, to watch the tension ease and see them light up with possibility. It's still the best feeling.

8) Do you have a least favorite thing about your profession that you will share?

If you don't have anything nice to say...

9) Do you have any thought or message that you would like to pass along to the other ISFAA members?

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Members of the 2010 Executive Committee. From left to right: Kim Donat, Heidi Carl, Marcia Osman, Jackie Switzer, Jon Riester, Thomas Ratliff, Judy Cramer, Melinda Middleton, Gerald Curd and Jennifer Shelley

The Election Results are in and the new members to the ISFAA Executive Board have been chosen. **President Elect, Heidi Carl** is the Associate Director of Financial Aid at the University of Indianapolis. Heidi has been in financial aid for over 8 years and has a Master's degree from Western Michigan University. The **Treasurer-Elect** is **Debbie Schumm**. Debbie is a Senior Financial Aid Counselor at Saint Francis and has a bachelor's degree from Concordia University.

Two new **Delegates at Large** were chosen and they are **Judy Cramer** and **Jennifer Shelley**. Judy is a 21 year financial aid vet-

eran and is the Director of Financial Aid at Indiana University Purdue University Ft. Wayne. Judy has Master's degree from UNLV. Jennifer Shelley graduated from Hanover College with a Bachelors degree and she like Hanover so much, she currently is the Associate Director of Financial Aid at Hanover. Jennifer has been in financial aid for 5 years.

In addition, the membership ratified two **commissioners** for the Executive Committee. The two individuals ratified were **Jackie Switzer** and **Jim Kennedy**. Jackie Switzer is the Public Relations Commissioner. Jackie is

the Corporate Campus Services Coordinator at MedTech College and this marks her 17th year in financial aid. Jackie graduated with a Bachelor's degree from Indiana Wesleyan University.

The Governmental Relations Commissioner is Jim Kennedy. Jim graduated with a Bachelor's degree from North Dakota State University. Jim is the Interim Associate Vice President/Director, University Financial Aid at Indiana University and has been in student affairs related to financial aid for 20 years.

Congratulations to these individuals and also thank you for giving your time to ISFAA.



**Helping students save an average of over 5%
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* Sources: Forbes 6/9/09 and Overture Technologies

www.ismmarketplace.com

2010 Pat Wilson Scholarship Award Winners

The recipients of the Pat Wilson Memorial Scholarship for 2010 are Ms. Martha Brieanne Lewis and Mr. Tomas Mojzis.

Martha "Brie" Lewis will be a senior at the Indiana Wesleyan University's main campus majoring in nursing in 2010-2011. She has a 3.4 cumulative GPA. Her dad has been unemployed for almost a year. As such, the financial challenges have been high, but she has actively continued to pursue her education with a positive spirit and a determined resolve.

Tomas Mojzis is working on his master's degree of Ministry in Leadership through the IWU Adult and Graduate education programs. Tomas is living in Marion with his wife (who is also an IWU student on the traditional campus) earning their degrees before they return to work in the Czech Republic. With both attending school at the same time, this scholarship honor will undoubtedly make a positive impact on their ability to eventually repay their student loans.

Congratulations and best wishes to this year's recipients, Ms. Lewis and Mr. Mojzis!

The Pat Wilson Scholarship Fund awards a one-time scholarship to a deserving student or students at the institution of the ISFAA President.



Mr. and Mrs. Tomas Mojzis, Thomas Ratliff (IWU) and Ms. Martha Brieanne Lewis

◀ Comings and Goings ▶

...and other tidbits of association news

Sue Allmon

Comings

Dwyane Smith has joined Ivy Tech Community College Bloomington as a new Assistant Director of Financial Aid.

Joel Wenger, formerly Director of Financial Aid at IPFW (then out of financial aid for a bit) is now back in financial aid as Associate Director of Information Technology at Purdue–West Lafayette's Division of Financial Aid.

IU South Bend has a new Scholarship Coordinator. **Malissa Ayala** has over 8 years of scholarship experience and comes to the University from the Community Foundation of St. Joe County. Welcome to ISFAA, Malissa!

SSACI welcomes **Sara Griewank** as our new Internal Operations Coordinator. Sara's primary roles will include working with SSACI's college and military partners on issues regarding state award processing and reconciliation, administrating SSACI's refund process and responding to constituent inquiries.

We welcome back **John Fish**, formerly of Vincennes University, to the financial aid world. We recently learned that John will become the new Director of Financial Aid at MedTech College in Fort Wayne. He begins his new duties on May 10th. John writes "I am excited about this opportunity, and I am thrilled that I will be able to reconnect with all my friends in FA."

Transitions

Terri Davis, formerly Associate Director of Information Technology at Purdue–West Lafayette has officially moved to the Banner Student Systems Competency Center Financial Aid Functional Team Leader position.

Promotions

Melissa Smurdon has been named the new Financial Aid Director for Butler University. Melissa had been Interim Director while a search was conducted, and the committee determined the best person for the job was already in place! Congratulations!

Retirements

Diane Neal, loan processor at Butler University, has retired from the college and financial aid at the end of April.

Births

Becky Shide, Assistant Director of Financial Aid, St. Joseph's College, became a first time grandmother to Grady Philip Kishton on April 1st. No Foolin'!! Grady weighed in at a mere 8.02 pounds and was 21 inches long. He came home from the hospital in time for the Easter Bunny to arrive. Mommy, Grady and Grandma are all doing well.

Good News Announcements

Kudos and high fives to the Butler University **Bulldogs** for their fantastic run in the men's NCAA Division I tournament this year—all the way to the final game!!

Kathy Purvis, Director of Financial Aid, IUPUI would like to give a big THANK YOU to all of you who sent well wishes and prayers her way during her recent absence from the office. Obviously those messages were heard as she is now back in the office working away!

Ashlee Cassman, **Donette Levine's** (of Sallie Mae fame) daughter, will be graduating from Tulane Law School in May. She has accepted a position at a Law firm in New Orleans.

Brooke Bradley, Administrative Assistant for the Twenty-first Century Scholar Program, has recently become engaged to marry Andy Huth. The wedding will be in the summer of 2011. We wish Brooke and Andy much happiness.

Deadlines for Article Submission

Sept. 25 for October Issue
Nov. 25 for December Issue
Jan. 25 for February Issue
Apr. 25 for May Issue

Thanks



Bits and Bytes

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