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## ISFAA Spring Conference Wrap-up

A big thank you to the 189 financial aid professionals registered for the ISFAA Spring Conference, "Unlocking the Path to Success." The conference was held at IUPUI's Student Center. Due to Indiana hosting MASFAA in the fall, this was our only conference of the year, which meant the Pat Wilson Memorial Scholarship silent auction was held during the Spring conference for the first time ever, and it was organized by Rob Wirt, Associate Director of Scholarships and Outreach at Ball State University. Though it was only a one-day event, we raised \$586 for the scholarship fund. Rob says, "I am incredibly thankful to everyone who donated items or money and/or bid on items."

We are always pleased to welcome our department of education trainers. This year Byron Scott joined us and opened the conference with a federal update for the general session. Byron did an excellent job updating us on numerous topics relating to the Department of Education including application processing, verification, and 150% direct subsidized loan limit.

The day continued with a series of interest sessions in the morning. Byron stayed to conduct the always-popular "One on One with Byron." Concurrently, there were sessions on Default Management and Communicating with Parents.

Next up was lunch, the business meeting, a MASFAA update by Aaron Steffens (MASFAA President-Elect), and the presentation of awards and fundraising. Kim Bennett, who was President of ISFAA for the past two years, was unable to be there, but Thomas Ratliff read some words from Kim. The gavel was passed to ISFAA President-Elect Debbie Schumm. She talked about how the members make ISFAA great. She showed a picture slide show with music showcasing the members of ISFAA working together.

The Distinguished Service Award went to Heidi Carl, Director of Financial Aid at Wabash College. She has been incredibly active in ISFAA, having recently served as the President-Elect, President and Past President of ISFAA. She's been a wonderful mentor to

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## ISFAA SPRING CONFERENCE WRAP-UP - CONTINUED

many ISFAA colleagues. Congratulations to Heidi on this well deserved award. The President's Award was given to Thomas Ratliff, Associate Vice President for Financial Aid at Indiana Wesleyan. Thomas filled the role of Past President since Kim stayed on as President for a second term.

The afternoon continued with four more interest sessions. The sessions were Complying with Federal Policies for Unaccompanied Homeless Youth, Non Term Financial Aid Delivery, the Tax Advocacy Center, and a Round Table Discussion on State Awards.

Mary Jane Michalak, Associate Commissioner of the Division

of Student Financial Aid for the Indiana Commission for Higher Education, wrapped up the day with an update on the commission's work. She shared about part-time state grants, the commission's findings from a completion requirement study, and ended with the 15 to Finish campaign they will be launching.

Thanks, again, to everyone who helped make this Spring Conference a success from presenters, to planners, to attendees. It truly is the "people" who make this a great organization. We hope to see many of you at the Winter Conference in January of 2015.

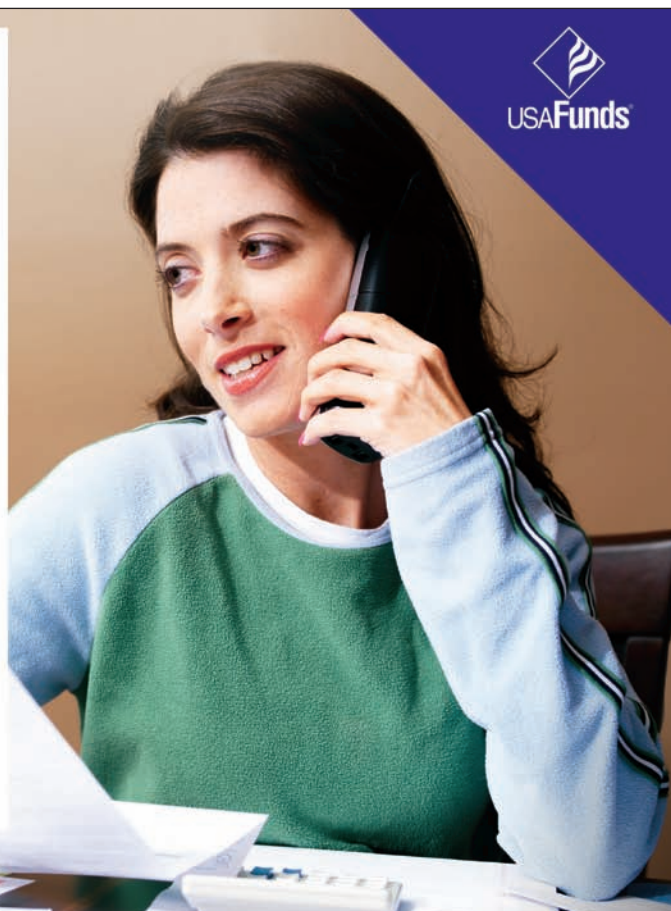


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Visit [www.usafunds.org/ISFAA14](http://www.usafunds.org/ISFAA14) for more information and to schedule a demonstration.



**Helping Students Succeed.**



## President's Perspective

Happy Spring to you all! (Though today does not feel like spring with temperatures only in the 30s.) It's hard to believe that my year as President has started. This past year as President-Elect flew by. I was able to learn a lot this past year with my role on the MASFAA Executive Board, being part of the State President's Listserv and by traveling to Wisconsin's Spring Conference. I have seen how we can learn from some things other states do and also how some things we do are a step above. I am very excited about this upcoming year and working with our Executive Committee and chairs. I think we will move to the next step for our organization.

As I said at the Spring Conference, this year's theme will be "Celebrating ISFAA and its Members". We are an amazing organization and have amazing

members! Our jobs don't come with much thanks, but I want you to know that I am thankful for you and all you do for ISFAA and our students.

In June I will be hosting our annual President's Planning Retreat. This is a time for the Executive Committee and the chairs to meet and plan the year. If you have any ideas you would like us to discuss please let us know by June 10th.

One of the changes you will see this year is the change of our conference schedule. Our winter conference is being moved from December to the end of January. (January 29-January 30, 2015) Our Spring Conference is moving from April to June and will also be a two day. We are working to finalize the dates for this conference.

I hope you all have an enjoyable summer and find some time to relax.



**Deb Schumm**



**Deb Schumm (Center) at the 2014 WASFAA Spring Conference**

I want you to know that I am thankful for you and all you do for ISFAA and our students.

**SAVE THE DATE!**

**2015**  
**Winter Conference**  
 Thursday, Jan. 29 - Friday, Jan. 30, 2015  
 Indianapolis Marriott North

## SFA News



Mary Jane Michalak,  
Division of Student  
Financial Aid, Indiana  
Commission for  
Higher Education

In case you have missed the important information the Commission for Higher Education has sent out in the last several weeks, here is a brief recap:

**Appeals:** On May 19, the Commission voted on new appeals procedures, which include the conditions for credit completion appeals. The full memo is available at <http://www.in.gov/sfa/2533.htm>. There are two main changes from the old process. First, we have outlined how the Commission will define “extenuating circumstances” as required by HEA 1348 for purposes of credit completion. For purposes of appealing credit completion, the Commission defines “extenuating circumstances” to be events or situations over which the student has had no control, ability to monitor, or have reasonable knowledge of, preventing the student from meeting the specified requirements. The second

change is the manner in which second and third appeals will be handled. Moving forward, the Commission will only consider second and third appeals if the appeals contain new information that was not presented in the first (or second) appeal. Third appeals will be referred to an Administrative Law Judge within the Office of the Attorney General, rather than being heard by a subcommittee of the Commission. The appeals website has been updated with this new information and is available at <http://www.in.gov/sfa/2565.htm>.

**Part-Time Grant:** The part-time grant will be administered by the Commission for Higher Education, rather than providing schools with block grants, for the first time in 2014-2015. As a reminder, students can apply for the 2014-2015 Part-Time Grant Award at [www.in.gov/sfa/2362.htm](http://www.in.gov/sfa/2362.htm). A link to the application is provided in the 2014-2015 Academic Year section. Additionally, students can link directly to the Part-Time Grant Award Application after completion of the 2014-2015 FAFSA. The deadline for submission of the part-time grant application is July 1, 2014 and the edit correction deadline is August 1, 2014. The General Assembly

enacted a change to the Part-Time Grant for 2014-2015, requiring at least 50 percent of the funds to go to students who are 1) Independent and 2) Pursuing a program of study that will lead to a specific high-demand, high-wage job.

To implement these provisions, the Commission has identified degrees/programs that would qualify as “high need/high impact” paths leading students to a specific high-demand, high-wage job in the following areas: Advanced Manufacturing, Agriculture, Computer Science, and Life Sciences. The list of degrees/programs is available at [http://www.in.gov/sfa/files/140519\\_-\\_Michalak\\_Memo\\_-\\_Part\\_Time\\_Grant\\_Awards\\_SEA\\_330.pdf](http://www.in.gov/sfa/files/140519_-_Michalak_Memo_-_Part_Time_Grant_Awards_SEA_330.pdf). This list was compiled using the Commission’s Academic Program Index (API) and the Classification of Instructional Programs (CIP) codes. The Commission has added a category to the RECN file to collect information on the degree/program of the students.

If you have any questions about either of these important topics, please contact [CollegeFA@che.in.gov](mailto:CollegeFA@che.in.gov) or call a member of our Awards Team at 1-888-528-4719.

## Regional Financial Aid Meetings



Northeast Indiana Financial Aid Meetings



North Central Indiana FAA Meeting

# Return of Title IV (R2T4): It's as Easy as Pi

Submitted by Doug Hess, Senior Marketing Associate  
Great Lakes Educational Loan Services, Inc.

R2T4 and the mathematical constant pi have something in common. Each of them is a simple concept that can be difficult to fully comprehend. For that reason, we're happy to give you a hand by simplifying R2T4, and pointing you toward other helpful resources. (You'll want to see a math professor for help with understanding pi.)

The logic for Return of Title IV (R2T4) is straightforward: if a student ceases attendance prior to the planned ending date, he or she may not be eligible for the full amount of Title IV funds they were scheduled to receive. Where it gets more complicated is figuring out the definitions and calculations for the return of funds, depending on whether the academic program is term-based, with or without modules, or non-term clock or credit hour.

Modular programs, which offer students flexibility to enter and withdraw from school during a defined period of enrollment, create unique challenges. R2T4 calculation errors, among the more common audit and program review findings, can be costly and inconvenient. The U.S. Department of Education (ED) suggests that performing these calculations accurately is easier if you:

Use comprehensive systems to monitor and accurately track the number of days completed in the payment period.

Implement effective procedures for tracking enrollments and monitoring deadlines related to R2T4.

Continued on page 6

for help getting there,  
making it out, and  
being able to pay for it all.

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Loans subject to credit approval and school eligibility. PNC encourages students to explore all scholarship, grant and federal borrowing options before applying for a private loan.  
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Establish communication alerts between campus offices involved with monitoring student attendance.

Timely and accurate R2T4 calculations may allow student loan customers who don't return to school within the grace period to experience the full advantage of their grace period, which can help lower your school's default rates. Regardless, to allow students to make informed decisions about withdrawing from all classes, you'll want to clearly communicate the following in your consumer information:

Requirements and procedures for officially withdrawing from the school

The school's tuition refund policy

The treatment of Title IV funds when a student withdraws

There are many resources available to help with making accurate R2T4 calculations. Session 21 from the 2013 Federal Student Aid conference provides helpful definitions, clarification, case studies, and other resources, such as information about signing up for ED's free R2T4 on the Web (<https://fsawebenroll.ed.gov/PMEnroll/index.jsp>). You may also find it helpful to participate in free trainings, such as a SmartSessions™ webinar Great Lakes offers on Credit-based Programs and R2T4, or others that are available.

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## Executive Committee Member Focus

### Ben Burton



**Ben Burton**

**1) Please tell Bits and Bytes about your current position at Ivy Tech Community College.**

My current position with Ivy Tech is that of Chief Student Financial Resources Officer. My office has “umbrella” oversight of all the financial aid, veterans affairs and other student resource operations for the College. Although Ivy Tech has many campuses, we operate

on one instance of Banner, have one OPEID and complete one FISAP. Out of my office, Michele Neff and her team of Banner gurus along with Carrie Bishop and her processing/compliance team really do an outstanding job of staying on top of issues and ensuring that our system provides the information needed to support our regional operations. Of which, within our system there are also 14 financial aid directors. These folks and their respective staffs are the ones that really make things happen when it comes to serving students. My hat is off to them for what they do every day.

**2) How did you get your start in Financial Aid?**

I got my start in financial aid via the compliance route. I was an internal auditor with Ivy Tech for several years. Every year we would perform very in-depth reviews of the financial aid operations. I remember very clearly sitting down armed with a Code of Federal Regulations and the NASFAA Encyclopedia and debating compliance issues. When you work in internal audit, you get exposed to all areas of the institutions. Knowing how each part works and how they fit into the larger picture is really invaluable. It also allowed me to look at each operational unit and think about where I felt most at home. That ended up being financial aid.

**3) Tell us about your current role(s) with ISFAA and being on Executive Committee.**

Prior to becoming President-elect, I was fortunate enough to serve as co-chair of the Governmental Relations Committee with Marilee Clayton. Given the recent statutory changes with SFA, it has definitely been a learning experience. The Governmental Relations committee consists of some very bright, insightful, and dedicated ISFAA members. It has been a true pleasure working with that group.

**4) You have been involved with financial aid since 1987. Do you have a memory about a student you helped that stands out in your mind that shows the good work that FA folks do?**

I think anyone who works in financial aid for any period of time has at least one student that resonates in their memory. For me it was a student who was just 3 courses from completing her degree but due to family reasons had withdrawn from school. Of course that resulted in her owing the school a balance. We were able to work with her so she could complete her last courses and obtain her Associates degree. I just received an email from her a few months ago. She is now close to completing her Bachelors degree at one of our sister institutions. This young lady was very diligent about getting her education and I am very proud of her for the dedication she exhibited in making that goal a reality.

**5) Please tell us about other leadership roles you've had involving financial aid.**

I have served on NASFAA committees and was a member of the NASFAA Award Letter Task Force: again, what an incredible learning experience. To be exposed to how other schools outside of my institutions market approaches financial aid was very informative and enlightening. For example, we would never consider auto packaging private loans.

**6) You joined ISFAA in 1987. Please share your thoughts about the organization after over 25 years as a member.**

ISFAA has changed considerably since 1987 and I am sure it will continue to adapt to the times. It was great to see some of the retirees at the Spring Conference. These are some of the faces that I recall when I started. I believe the first conversation I ever had regarding financial aid was with Lois Rini. These are the people that set the foundation that we now build upon. It reminds me that the organization is a very strong one and one that is only entrusted to us.

**7) What is your favorite thing about your profession?**

My favorite thing about this profession has to be knowing that, in some little way, what I do helps people achieve their goal of obtaining a degree. Many of our students

are first generation college students. Obtaining a post-secondary degree is not only life altering to themselves but to their children, spouses, parents, nieces, nephews, etc. There is a saying that we really don't know/realize how many lives we touch. I don't think many of them realize how many lives they change for the better when they show the people around them that a degree is an achievable goal.

**8) Do you have a least favorite thing about your profession?**

It is an interesting time to be in financial aid. With all of the publicity surrounding default rates, the level of loan debt, completion rates, college rankings, etc., it seems like the number of financial aid "experts" has just sky rocketed. It is concerning that the voices of experience and knowledge regarding financial aid are seemingly being drowned out by external and seemingly less experienced entities.

**9) Do you have any thought or message that you would like to pass along to the other ISFAA members?**

As I stated above, it is an interesting time to be in financial aid. As a community we should have a voice in the many conversations that are going on regarding borrowing, defaults, etc. I think if there is a lesson to be learned from the current environment it is the fact the if we don't step up and look at remedies to some of the problems facing higher education and financial aid specifically, someone else will. Unfortunately, that "someone else" may or may not have the knowledge base to make informed recommendations that truly advance the cause of our students. We should and can drive the direction of our industry. Justin Drager and others on the NASFAA team has proven this to be the case. Justin, Megan and others at NASFAA have done a good job of ensuring that NASFAA has a seat at the table for discussions regarding financial aid legislation. Now we need to find ways to get our voice heard at the regional level.



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For more information contact Bill Wozniak:  
[wwozniak@ismloans.org](mailto:wwozniak@ismloans.org)



# Survival tips to give your graduating students

Dena Dobson, TG Regional Account Executive

Graduation can be a surreal moment in a student's life. One minute, you're living on campus where the basics — shelter, food, creature comforts — are taken care of. The next, it's time to find a new home, prepare meals, pay bills, and do all the other things independent adults do. The shift from life in a bubble to life on the outside can be jarring.

Even worse, this dramatic change comes at a vulnerable period. Most new graduates are also just starting a career, establishing their finances, and repaying that first long-term, substantial debt — student loans. Studies show that if loan delinquency occurs, it often happens during the first year of repayment.

The following key suggestions can you help your students lay a strong financial foundation right out of school.

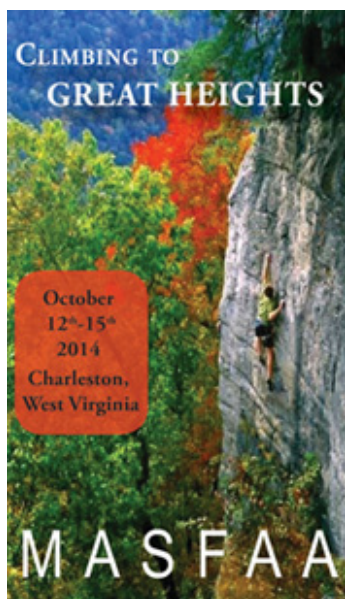
- **Price check on Aisle 10** — After four or five years of relative austerity, students might have an appetite for spending and spending big. When the paychecks start rolling in, the temptation is clear: What do I want? The trick is to satisfy that pang on the cheap, and as with so many things these days, there's an app for that. Eyeing the latest tablet computer? Tired of hand-me-down college furniture? Need a new appliance to replace a dying one? Smartphone apps like BuyVia, RedLaser, PriceGrabber, and ShopAdvisor can compare prices for an item, recommend a good time of year to purchase, store credit card information, and even scan barcodes to check for alternate product choices.
- **Budgets made easy** — Recording purchases and carefully saving for a rainy day are necessary but dull tasks. Online tools that streamline money management can help. Xpenser lets you import your bank statement, analyze purchasing patterns, create reports, and even track car mileage. Budget Tracker works similarly but also lets you compare interest rates on credit cards and create email reminders on bills. Both apps are easy to use and — best of all — free.
- **Spending too much? Step (it) down** — Have a need but not the cash? Satisfy your desire with a cheaper version. Better yet, reduce your expectations and take steps to spend less for what you need or want. Do you like to eat out? Settle for your favorite restaurant fewer times per week, or eat at a less expensive establishment, or cut out items like desserts and appetizers. You could even make yourself the same things at home using online recipes. Need to find a place to live post-college? Renting a house would be ideal, but not budget-friendly. How about an apartment? How about an apartment with a roommate?

Or how about renting a room for a while? Your income and expenses, along with what's most important to you, will dictate how you "step down."

- **Let your priorities do the talking** — That last suggestion brings us to a priority-setting exercise, which can serve as a foundation for setting up a spending plan. Take an expense like housing or a car and compare it to a series of other expenses, like vacation or college. With each pairing, pick the item you value more. Once you've completed comparing and choosing, count up the number of times you picked the item (i.e., housing or a car) under evaluation. Do this exercise with a whole series of needs or wants like clothing, retirement, cars, dining out, etc. You can then rank all these items in a list by the number of times chosen, highest to lowest. This ranking serves as a priority list, showing you where you might spend more money in order to satisfy your needs.
- **Options! Options! You've got repayment options** — As you know, one of the advantages of federal student loans is that they come with emergency parachutes, also known as repayment plans and options. Sometimes, the best way for a former student to cut costs is to choose a different repayment plan. A great example is Income-based repayment (IBR). Say you made an adjusted gross income of \$18,000, had a debt of \$35,000, and a family size of one. Under IBR you would pay about \$10 per month. Sounds affordable, right? However, repayment will keep pace with income. Deferment and forbearance, which postpone repayment for a time under certain conditions, are other options, but offer short-term solutions.

**Now put it all together** — Exit counseling is an essential last task for departing and graduating students. How about adding some of the information described above to that last in-person or online counseling session? You could even turn the recommendations provided here into a small portfolio of resources that students can take with them — a folder stocked with vital loan contact information, brochures on repayment options, and tips on money management and post-college budgeting. After the dust of graduating and relocating has settled, this resource could serve as a guide on life after college and be as important, in its own way, as a diploma or certificate.

## The 2014 MASFAA Conference in West Virginia



**Save the date** – And get ready to “Climb To Great Heights” with MASFAA Colleagues: Sunday, October 12, 2014 through Wednesday, October 15, 2014.

MASFAA Program and Local Arrangement committees are “Climbing to Great Heights” and planning a fantastic 2014 MASFAA Conference for you. The venue is in beautiful Charleston, West Virginia

at the Charleston Marriott Town Center October 12 – 15, 2014. If you have not been to West Virginia we assure you it is beautiful country -- to quote John Denver, it is “Almost Heaven”. For you history buffs, West Virginia was one of two states formed during the Civil War. West Virginia is located in the Appalachian region of the southern United States. It is bordered by Virginia, Kentucky, Ohio, Pennsylvania and Maryland.

You may want to plan to arrive in Charleston early to make sure you don’t miss some exciting opportunities. In effort to provide you with unique experience of the region, and back by popular demand MASFAA is lining up an optional excursion to the New River Gorge area on Saturday, October 11th for zip-lining and whitewater rafting on one of the top rated Class 4 and 5 rivers in the nation.

Additionally, the Diversity Committee has planned a pre-conference diversity training workshop the morning of Sunday, October 12 with a highly engaging speaker, Ash Beckwith. Ash will also help us kick off the Annual Conference at 1:30PM on Sunday, October 12, 2014.

Taking your post conference feedback seriously, the Program Committee has been hard at work planning another great conference for you. You spoke and we listened. We are pleased to announce there will be some

enticing changes to the traditional conference layout. You’ll be excited to hear the Federal Update is scheduled earlier during this conference, so that you may process the new information with your colleagues. Some of the engaging interest sessions will be an hour, while others are scheduled for 75 minutes. Additional networking opportunities have been built into the conference agenda through the Meet the Newcomers Reception, newly added User Group Breakout Meetings, the Vendor Appreciation Event on Sunday evening and our traditional Sector Meetings. All the while the agenda is still packed with engaging General Session Keynote Speakers.

Jeff Baker, from the U.S. Department of Education, plans to present the Federal Update. A panel of University Presidents will discuss how the financial aid office is a valued resource on campus, and how you can best support your administration. We will continue to foster discussions around outreach to various populations of students who need our support and assistance; one of our keynote speakers, Dr. Marco Clark (a well-respected author, public speaker, and veteran in the world of urban education) will provide us insight to the many difficulties our urban students are facing in accessing higher education. A prior guest on National Public Radio (NPR), Connie Kilmark will help enlighten us to the Psychology of Money. And we are pleased to announce that MASFAA’s Justin Draeger will be joining us to share his insights on Higher Education and what’s new in Washington, D.C. on Wednesday, October 15. Of course there will be a myriad of other interesting sessions to educate, motivate and provide professional development.

MASFAA will also be putting a spotlight on all of the talented people in the association. On Tuesday evening MASFAA will present “MASFAA’s Got Talent!”

Dig out your tap shoes, your guitar, your baton, your fiddle – whatever your talent is, get ready to share it with your colleagues!

You can reserve your rooms now! At only \$129 per night, go ahead and stay an extra night to enjoy all that Charleston has to offer. Go to [Marriott.com/crwwv](http://Marriott.com/crwwv) to

enter your arrival date on Saturday, October 11, 2014 and departure for Wednesday, October 15, 2014, and then click on “Special Rates and Awards.” Click the circle next to “Group code” and enter MAAMAAA. Remember, if you plan to take advantage of the New River Gorge trip, you will want to arrive Friday, October 10, 2014 instead.

As we all know airfares are rising across the country, be sure to book your flights early and take advantage of the current low rates. Recent airfare from major cities to Charleston, WV arriving October 11th and leaving October 15 are:

Detroit - \$498	Minneapolis - \$434
Chicago - \$420	St. Louis - \$431
Milwaukee - \$394	Des Moines - \$354
Cleveland - \$304	Indianapolis - \$304
Kansas City - \$414	

For those who might want to drive, Charleston isn't as far as you may think!

Detroit: 366 miles and 5 hours, 47 minutes
Indianapolis: 311 miles and 4 hours, 50 minutes
Cincinnati: 204 miles and 3 hours, 20 minutes
Cleveland: 251 miles and 3 hours, 45 minutes
Columbus: 162 miles and 2 hours, 43 minutes
Chicago: 491 miles and 7 hours, 35 minutes
St Louis: 505 miles and 7 hours, 21 minutes

So don't delay -- mark your calendars and plan to attend the MASFAA conference in beautiful Charleston, West Virginia, and find out why tourism is our leading industry!

Relaying for MASFAA - Your 2014 Conference Planning Committees,

Local Arrangements Committee

Conference Program Committee

## Resources for your college questions

WELLS  
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**When it comes to education financing, Wells Fargo wants your students and their parents to make the choice that works for their family.**

Using the variety of resources Wells Fargo provides, your students and parents can get answers to their college questions:

- **CollegeSTEPS® program:** students get emailed information about a range of topics from managing campus tours to navigating the financial aid process.
- **Wells Fargo Community:** students and parents can have conversations about college planning with other students, parents, financial aid officers, and more.
- **Student LoanDown<sup>SM</sup> blog:** students and parents can get information, share stories and ask questions about paying for college, managing debt and more.
- **Calculators and budget worksheets:** families can use these tools to crunch the numbers necessary to plan for college.



**To learn more, students and parents can call or click today.**

**1-800-658-3567**  
**[wellsfargo.com/student](http://wellsfargo.com/student)**



## 2014 ISFAA Spring Conference



## And the Award Goes to...



**Heidi Carl**  
2014 Distinguished Service Award



**Thomas Ratliff**  
2014 President's Award



**Ginny Washington**  
MASFAA State Leadership Award



### SUPPORT AND RESOURCES TO MAKE THE MOST OF YOUR TIME

*We understand your day-to-day challenges. That's why our robust tools and resources, as well as our dedicated staff, are here to help.*

- Use [home.mygreatlakes.org](http://home.mygreatlakes.org) to conveniently access all the tools, data, and reports you need.
- Our default management resources help you reach out to students at important points in time.
- Save time with our comprehensive private loan processing solution, offering the best features and support in the industry.

- Your dedicated Great Lakes representative and our Client Services team provide ongoing, personalized support.
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For more information, visit [home.mygreatlakes.org](http://home.mygreatlakes.org), call (888) 686-6919, or contact your Great Lakes representative.





## Congratulations and Best Wishes to our retirees...



Barb Cannaday



JoAnn Laugel



Joanne Haymaker



Rev. George Lang

## Comings and Goings

...and other tidbits of association news .....

Sue Allmon

### Promotions

**Melissa Wright**, Senior Financial Aid Assistant has been promoted to Student Services Professional at Ivy Tech Community College – Bloomington. Melissa will be assisting students in the new Express Enrollment Center.

*consideration, I have decided to resign as an Assistant Director of Financial Aid at the University of Notre Dame. I am moving to California to pursue a career in television production, and my last day of full-time employment at the University was Tuesday, February 18.*

**Phillis Wilson**, Ivy Tech Central Indiana Financial Aid Office is retiring 5/31/2014 after 28 years.

**George Posey**, Ivy Tech Central Indiana Financial Aid Office is retiring 5/31/2014 after 18 years.

### Goings

**Jamie Dennig**, Assistant Director for the University of Notre Dame, sent this note upon his resignation from the office: *It is with very mixed emotions that I write this letter to you. After a lot of*

### Retirements

**David Falls** from CHE/SFA will be retiring in July. He has been the brains behind xGRADS, and he will be greatly missed. We thank him for his years of dedicated service to the State and financial aid community.

### Good News Announcements

The University of Saint Francis Women's basketball team finished the season undefeated at 38 – 0 and were crowned the NAIA champions!



## Good News Announcements

**Sue Allmon**, Financial Aid Administrator, WGU-Indiana finally married her longtime partner Denise Wyatt in a lovely ceremony in Waterloo, IA on May 7th. A follow-up reception was held in Bloomington on June 22nd for family and friends.

**Yvonne Heflin** from CHE/ SFA (the agency formerly known as SSACI) just celebrated 35 years with the State – all with financial aid. She plans on sticking around for a few more years!

**Megan Johnson** (Sr. Financial Aid Representative) received her Bachelor of Science degree 5/11/2014 from School of Public and Environmental Affairs IUPUI, in Health Services Management .

## Births

**Crystal Baker**, Financial Aid Director, Indiana State University, delivered a baby boy, William Bryan Baker on March 19th. He came into this world weighing 7 pounds, 10 ounces and was 20 inches long. Both mom and son are doing just fine.

**Ginny Washington**, Assistant Director, Loan Processing, IUPUI, became a grandmother (Nana) for the second time on March 5th. Elijah “Eli” Joseph Washington arrived weighing in at 7lbs 3ozs and 20 inches long.



Elijah “Eli” Joseph Washington

**Bill Wozniak**, ISM, announces that Elijah George Wozniak arrived Friday, April 4th at 7:39pm. “Eli” entered the world weighing 7 pounds, 4 ounces with a length of 20 - 3/4 inches. Baby, Mom, Dad and big sisters Olivia and Tori are all great!



Elijah George Wozniak

For the latest ISFAA information, or to check out previous editions of Bits & Bytes, visit [www.ISFAA.org](http://www.ISFAA.org)!



## Bits and Bytes

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## Deadlines for Article Submission

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 Nov. 25 for December Issue  
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Thanks