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## College Goal Sunday Helps Families Across Indiana!

The one and only College Goal Sunday for the 2023 – 2024 academic year took place February 25th at 40 sites across Indiana. Not surprisingly, in a year where the form launch was delayed 3 months, and website glitches have been occurring, interest by families for this longtime ISFAA event was high.

Over 500 FAFSA's were filed at College Goal Sunday sites this year with families grateful for the expert assistance in a very interesting year for the form. While the filed forms total is big news, some other event details may be an even bigger story.

98% of survey respondents on the 25th said they found the event helpful, which is almost identical the responses last academic year. Another item of note is that over 740 students attended College Goal Sunday.

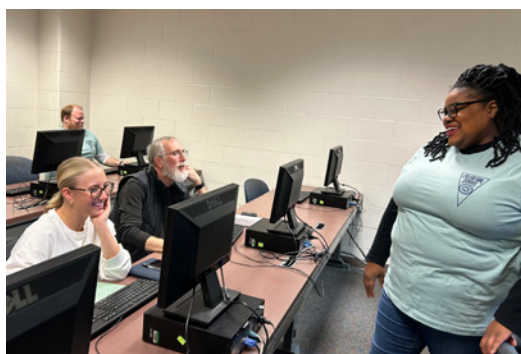
The percentage of attendees that are 21st Century Scholars was 30%, which is also

almost identical to last academic year.

The only way College Goal Sunday is possible is because of the amazing volunteers. 326 volunteers staffed the 40 sites using their expertise to get the FAFSA filed for attendees. As always, the leadership team is extremely grateful to all who gave up some of their Sunday to make Indiana's largest FAFSA filing event happen.

The final data point of note is the percentage of first-generation students at College Goal Sunday. 50% of the event attendees are first generation students, which is an increase of about 7% from last year.

A big thank you to every volunteer, to counselors throughout Indiana who posted promotional materials, and others who got the word out about College Goal Sunday in so many ways. Hopefully there will not be a delayed FAFSA in the fall, but either way we know College Goal Sunday is up to the challenge!



## President's Perspective

I can't believe my year is wrapping up. It's gone by so quickly, but looking back we've gotten so much accomplished. I am so grateful to have had this experience and been able to serve with a board full of wonderful friends and financial aid colleagues. This year has been a year where we've examined different ways to support our membership, strengthen our association, and advocate for our students. Just like the FAFSA, not everything has been smooth sailing or worked out as we had hoped, but we have embraced the challenges and moved the needle forward.

Over the last couple of years, the board has been exploring the possibility of moving towards an institutional membership model. The hope is that by opening up membership to everyone within an institution we could provide access to important professional resources and development opportunities to those who may not have otherwise been able to become members. At our business meeting during the conference, I am excited to share with you the proposal that has come from the years of research and lessons learned from our colleagues across our region and at the NASFAA level. The board has been exploring changes to our by-laws, as we look at moving towards institutional membership and creating an official Policy & Procedure manual for ISFAA. These crucial elements will be shared comprehensively during

the conference, underscoring our commitment to transparent governance and effective organizational structure.

Recently our Nominations, Elections, and Awards committee sent out a vote for our special election to vote an incoming President-Elect. This special election was to fill the vacancy that is being left from Alex DeLonis's departure from Indiana. While Alex is leaving the great state of Indiana after being involved in ISFAA for many years, we wish him and his family all of the best as they move to St. Louis. Alex contributed to ISFAA in many ways and served on our board in various positions. His leadership, collaboration, dedication, and friendship is something I am very grateful for (in addition to his contagious laugh)! While the shoes may be big, we must still fill them, which is why I want to remind everyone to vote! As mentioned before we will have several items that we will need to vote on after the conference and will likely be holding another special election to fill a vacancy in the treasurer position once our president-elect candidate has been chosen. As members, voting is an instrumental part of having a voice in the governance and future of our organization and I hope that you will cast your vote when the time comes!

Looking ahead to the next couple of weeks I am blown away by the record number of conference registrations we have. Moving the



**Megan Watson**

I am so grateful to have had this experience and been able to serve with a board full of wonderful friends and financial aid colleagues.


## PRESIDENT'S PERSPECTIVE — CONTINUED

conference to a new location and the news of not being able to receive ISIR's until mid-March made me nervous. However, I am hopeful that the agenda planned will provide members with timely updates and allow opportunities to network with our sponsors, who will surely have lots of support and resources to share with us. Our NASFAA colleagues will be in attendance and sharing all the information they have.

Lastly, I want to highlight all of the wonderful people that have volunteered this year. Without our volunteers our association would not be as strong as it is. I am excited to hand the gavel off to Ron at the conference and welcome his incoming board members. In order for our association to remain strong in the coming years we must continue to

invest in our new professionals and ourselves. I encourage anyone who is new to our profession to get involved, meet others, and join our welcoming ISFAA community. The volunteer form is on our website and our committee chairs are eager to connect with anyone who would like to join in on the fun. I think we all deserve a little fun as we navigate this unprecedented time in financial aid.

Thank you ISFAA for trusting me as your leader. It's been a year of challenges, growth, and excitement and I am humbled to be able to serve alongside so many dedicated financial aid professionals across the state. I am looking forward to connecting with everyone at the conference.



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## ISFAA Conference Preview

Greetings ISFAA Heroes!

The program committee has worked hard to create a heroic conference for you. The annual ISFAA conference is just a few weeks away, from **Monday, March 11th – Wednesday, March 13th**. The conference theme is “Financial Aid Superheroes: Champions of Scholarships, Guardians of Grants, and Masters of Financial Aid”.

On Monday, March 11th, the day will start at 9 am with the optional pre-conference trainings presented by the ISFAA training committee. If you feel like you could improve your superpowers, take your pick of Verification, SAP, or Safe Zone Training courses. Completing one of these trainings can earn you a NASFAA credential. Starting at 10:00 a.m., the site committee will open the registration table. You can check in at noon to visit the vendor booths and talk with colleagues. As always, be prepared for the opportunity to bid on the various Pat Wilson Scholarship silent auction items!

The conference will officially begin at 1:00 p.m. with ISFAA’s president, Megan Watson, lifting off the conference. We then will learn about *Keeping the Flame Burning: Addressing Wellness* and Self-care with James Richter, Director of Clinical Services at Sandra Eskenzai Mental Health Center, followed by



multiple breakout sessions for you to choose from. The day will end with the ISFAA President’s Reception. You’ll want to stick around for heavy hors d’oeuvres, cold drinks, good conversation, and Musical Bingo!

Tuesday starts our ISFAA Superhero Day (*wear your favorite ISFAA or Superhero Swag*) with our keynote speaker, Catherine Matthews, from Indiana University, who will help you focus on your superpowers so you can combat your supervillains! Don’t have any ISFAA Swag? Order yours today through the ISFAA Shop located on the website. We will offer several quality breakout sessions, from fraud in higher education to FAFSA Simplification and

even questions about federal program reviews, to name a few.

On Wednesday, our School Spirit Day will start with a general session on Staying in Love with Financial Aid by Helen Faith, NASFAA National Chair. After the general session, there will be a heroic variety of additional breakout sessions throughout the morning. Finally, we will hear from the Indiana Commission for Higher Education and receive closing remarks from the ISFAA President and President-elect. This is a brief, super-speed overview of the conference agenda and only a few of the great sessions and presenters we have arranged for you all.

So please join us for the state’s largest gathering of financial aid superheroes at the Renaissance Hotel in Carmel, IN, on March 11-13, 2024! Additional details, including registration info, agenda, and full program, can be found on the conference website, [www.isfaa.org/conference](http://www.isfaa.org/conference).

We look forward to seeing all of you heroes there!

2024 ISFAA Program Committee

Brandon Kuntz

Deb Gossman

Holli Hunter

Karen Louis



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<https://www.kroger.com/account/communityrewards/>

## President Elect's Perspective

So, does anyone have anything interesting to share about financial aid, it's been fairly quiet, hasn't it? We as financial aid administrators just continue to prove how resilient we are. The last few years between COVID shutdowns, HEERF awarding and reporting, now the elusive 2024-25 ISIRs, we prove we can handle hard things and just keep being there to serve our students.

As I wrap up my long tenure as President-Elect (I think it will be two months as of the ISFAA conference) I know I have a real challenge ahead of me to continue the astounding work done by the current President, Executive Board, Committee Chairs and Committees. We will work to continue to strengthen the association, and that cannot be done without our volunteers!

It wasn't until I left Indiana and the association for a few years in 2020 and 2021 that I realized how much I would miss my involvement with ISFAA. The dedication of all the volunteers, is simply amazing! I believe it was two days after I started my position at Purdue Fort Wayne in November of 2021 that I found an email in my inbox from Kelly McGuire inviting me to return to the Pat Wilson Scholarship Committee.

As I come to the beginning of my term as President, I want to first thank Megan for her leadership this past year! Megan has strived to help every committee! Also, she tried to ensure committee volunteers understood their volunteerism and time was appreciated,

and that these commitments were meant to be a one-year commitment.

This year, with all the craziness in this ever-evolving world of financial aid, I would like focus on reminding ourselves why we do what we do. Whether that means working in financial aid, serving on an ISFAA committee, board etc. First and foremost, we are in this industry to serve our students. As we already know this is going to be and has been a challenging year for our offices, but take a moment to step into the shoes of our students. These are students just finishing up their senior year of high school in many cases. They are excited about high school careers, and have been accepted to a college or university, but they are still questioning how they will pay for it. Just as our offices, these students and families are in limbo; not knowing how or even if they can afford the institution where they were accepted. When families do finally get the answers they need, their timeline to shift to an alternate school choice will be cut short. With all of this uncertainty students will need to lean on us, and will depend on us to be at our best. While being strong for our students we also cannot forget we will need each other in this industry as well. We are an amazingly strong group of individuals and offices, but we are stronger together!

I look forward to what this year will bring, and I look forward to working with great people focused on students and strengthening our association and industry!



**Ron Herrell**

We will  
work to  
continue to  
strengthen  
the  
association,  
and that  
cannot  
be done  
without our  
volunteers!

## Executive Committee Member Focus

### Robert Sommers



Robert Sommers

#### **1. Please tell Bits and Bytes about your current position Taylor University**

I'm the Executive Director of Financial Aid at Taylor taking the reigns of a wonderful team from my predecessor, Tim Nace, who retired after over 30 years of service to the institution.

money or the recreation management major that was taking on over \$70,000 in student loan debt. However, I mostly remember the joy of simply helping a student or family with questions about how they are going to pay for education and then walking them through the process. What we do in our profession isn't rocket science, but it is scary, challenging, and confusing to many families. Dealing with finances often shines a light on previously made decisions, whether good or bad, but also provides a wonderful opportunity to support and even change a student's trajectory in life. Many times, we are the unsung heroes removing barriers from the student's path toward completing their degree. A rewarding and satisfying profession for sure.

#### **2. How did get your start in Financial Aid?**

I started in the admissions office at IWU after college and after a short stint out of higher education with a technology firm, I was approached by my previous VP about applying for the Director of Financial Aid position at IWU. The position was intriguing, and I enjoyed my previous time in higher education, so I applied. Fortunately, they had hired an experienced financial aid administrator, Lois Kelly, as an Asst. VP, so taking on a novice in the position wasn't as big of a risk. She was an excellent mentor and I'm forever grateful for the opportunity to join this wonderful profession.

#### **3. Tell us about your current role(s) with ISFAA and being on executive committee**

I'm currently the Public Relations Commissioner, so I have the opportunity to work with great chairs and co-chairs of committees like Website, College Goal Sunday, Make It Real, Newsletter and Counselor Workshops. These committees coordinate a lot of the outreach activities of our association to Indiana families and our high school partners.

#### **4. You have been involved with financial aid for 24 years. Do you have a memory about a student(s) you helped that stands out in your mind that shows the good work that FA folks do?**

Over my long time in this industry, it is easy to remember the student that missed a deadline and lost over \$11,000 in grant

#### **5. Please tell us about any other leadership roles you've had involving financial aid**

I've had the privilege serving in various capacities as part of ISFAA including chairing the conference site, conference program, sponsorship, membership, and leadership symposium committees but also serving on many other committees to support our students and association. Serving on the executive committee as internal operations commissioner and delegate-at-large in addition to my current commissioner role has afforded me the opportunity to interact with so many of my great colleagues and ISFAA members. We have a wonderful group of financial aid administrators in our association doing awesome work in our profession.

#### **6. You joined ISFAA in 2001. Please share your thoughts about the organization after 23 years as a member...**

When I think of ISFAA, I think of the members. So many people have impacted my life during my time as an ISFAA member. We're the oldest financial aid association and while we've acted like it at times, we've also adapted and been active in advocating for our students and members. Members have worked diligently to partner with our state commission colleagues to be good stewards of state funds and provide opportunities for students to complete their degree. We're strategically planning for the future while remembering where we've come from and why we do what



we do. Providing opportunities for members to grow in the profession through training and mentorship will be critical to our continued success.

### 7. What is your favorite thing about your profession?

The ever-changing environment and the flexibility we have to help students attain their educational goals. Financial aid can be very complex yet also so simple. We have regulations but application varies based on interpretation and a student's situation. We touch so many other areas of the campus and without us, most colleges wouldn't be in business. We can go to work every day and experience something different and impact lives. A great and rewarding profession we work in for sure.

### 8. Do you have a least favorite thing about your profession?

Easy answer here - politics. The industry has become so over-regulated and impacted by political agendas that our elected officials and appointed leaders have lost touch with the reality of how to truly help families fund their education wisely and with less debt. We know because we

deal with it every day. FAFSA "Simplification" and financial "transparency" are two blatant examples of this loss of reality. In theory these terms are great but the application of them isn't producing the appropriate outcomes. Most in our profession want to help families understand their obligations and outcomes, simplify the process, and provide access while breaking down barriers, however regulations written from political agendas not practical application are tying our hands and limiting our ability to truly help.

### 9. Do you have any thought or message that you would like to pass along to the other ISFAA members?

I know this is the same message others have said but get involved. Participating in the upcoming conference and getting to know other members helps to begin building your network. It takes time and effort, but you'll find this membership is made up of great people. ISFAA needs active members that want to learn about who we are and where we've come from as an association, while stepping up through volunteering for committees and preparing for a leadership roles. You are what makes ISFAA who we are and who we're going to be.

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## Accessing FAFSA Data in ScholarTrack



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The 2024-2025 [Free Application for Federal Student Aid](#) (FAFSA) has been open for about two months, and many Hoosier students and their parents have already filed. The [Indiana Commission for Higher Education](#) (Commission) has heard from high school administrators and counselors around the state who are eager to see which of their students have completed the FAFSA.

However, 2024-2025 FAFSA data for current high school seniors is not yet available. Federal Student Aid (FSA) announced that the Institutional Student Information Records (ISIRs) needed to populate the FAFSA student data will not be available until **mid-March**.

### What can you do until ISIRs become available?

- Check to see if your school has a signed data share agreement on file with the Commission by logging in to [ScholarTrack](#) and locating the “**Excel Senior FAFSA Completion Report**.” If you do not see the “Excel Senior FAFSA Completion Report” in ScholarTrack, contact [schools@che.in.gov](mailto:schools@che.in.gov) to get a data share agreement signed for your school.

- Look for the status of “**Wrong Year Filed**” after running the “Excel Senior FAFSA Completion Report” for the 2024 cohort. Students with a “Wrong Year Filed” status filed the 2023-2024 FAFSA when they need to file the 2024-2025 FAFSA. You can reach out to those students to remind them to file the correct year.
- Work with your [Outreach Coordinator](#) to **update cohorts for students graduating early** so that you will be able to track their FAFSA filing status and FAFSA completion data for your school will be accurate.

Once the Commission receives ISIRs and can start populating FAFSA student data, the Commission will send out an update via email and CounselorTalk. Emails from the Commission’s K-12 team and the ScholarTrack system come from a @che.in.gov domain. Additional reminder emails come from @subscriptions.in.gov.

Please encourage your school to safelist these email domains so you and your students can receive important information about filing the FAFSA and requirements for 21st Century Scholars. If you haven’t already, please subscribe to the [Commission’s email listserv](#).

Additionally, the Commission will update its [FAFSA Completion Dashboard](#) once ISIRs are received. This can be expected around mid-to-late March.



**NASFAA  
2024**

*Save the Date*

### **2024 NASFAA Conference**

Thousands of student aid professionals from across the nation attend the NASFAA national conference each year to teach, learn, network, and share best practices.

**Wisconsin Center District (Convention Center) -  
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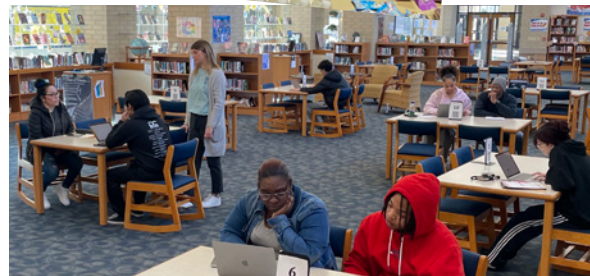


# Thank you College Goal Sunday Volunteers



Thank you to our February 2024  
College Goal Sunday Volunteers!  
We hope to see you again at our next event!

Abigail Volpenhein  
Adam Livers  
Ali Szymanski  
Allison Strange  
Amanda Fishman  
Amanda Lumpkin  
Amber Blakeman  
Amy Parraga  
Ana Schwartz  
Angie Martin  
Angie Snapp  
Ann Crozier  
Ann Kreicker  
Anna  
Annette Hoopingarner  
Annette Wright  
April Underhill  
Ashaki E. Goodall  
Ashley Pearison  
Ashley Sedam  
Autumn Dexter  
Aymia  
Barb Auman  
Barbie Martin  
Barbie Smith  
Benjamin Williams  
Bennett Gallivan  
Berenice Tenorio  
Beth Kemper  
Bethany Gross  
Bob Smith  
Bonnie Neuhouser  
Brad Cangany  
Brandon Kuntz  
Brandy Bynum  
Brenda Blair  
Brenda Hall  
Brenda Marion  
Brenda Meyer  
Brian McDonie

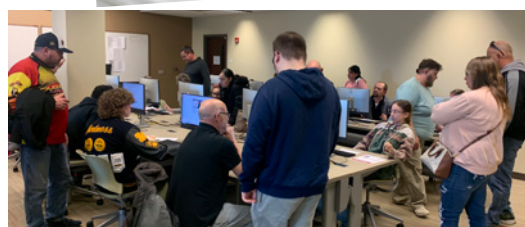


Brittney Chesher  
Brooke Kile  
Bryana Slisher  
Caleb Fendrich  
Calvin Hopple  
Candice Sutliff  
Caribia Coleman  
Carly Cox  
Carol Almas  
Carolyn Weaver  
Carrie Jackson  
Cathy Dedmon  
Chanda Rodski  
Charlene Shivers  
Charles Cameron  
Charlette Sauders  
Charmaine O'Quinn  
Chelsea Mooror  
Chelsi Stallings  
Chris Fresch  
Christa Clark  
Christopher Enstrom  
Christy Tollett  
Cindi Sabo-Jones  
Claire Nagel  
Claudia Herbst  
Claudia Saenz  
Claudia Valladolid  
Clay Adams  
Colby Shank  
Cordell Chenault  
Cory Like  
Cory Martens  
Courtney Althoff  
Courtney Knauff  
Cyndi Lang  
Cynthia Griggs  
Cynthia Murphy  
Daana Young  
Danielle Runda

# Thank you College Goal Sunday Volunteers



Danielle Taylor  
 Danielle Zink  
 Danny Enciso  
 Dara Bishop  
 Darnell Ross  
 Datreena Anthony  
 David Reseigh  
 Deb Watkins  
 Debbie Harding  
 Deborah Woods  
 Deloris Rochester  
 Denise Ndukwu  
 Dennis Tedrow  
 Derry Ebert  
 Desmond Delgado  
 Dianna Case  
 Diava Carter  
 Donette Cassman  
 Donna Bevington  
 Donna Ring  
 Donny Mimms  
 Dr. Dorothy Frink  
 Dr. Verleash Jones  
 Drhea  
 Dusty Burwell  
 Ed Ertel  
 Elaine C Yednak  
 Elaine Parrish  
 Elani Temple  
 Elisa Pride  
 Elizabeth Moffett  
 Emily Hutsell  
 Emily Tingle  
 Emily Tomak  
 Emily Tran  
 Erin Addington  
 Esthela O'Neill  
 Ezalea Allen  
 Gabrielle Madison  
 Garnet Tipton



Gary Carter  
 Gary Rigley  
 Gina Pirtle  
 Guy Fisher  
 Gwen Tucker  
 Haley Cook  
 Heather Cooper  
 Heather Hunt-Gonzalez  
 Heidi Carl  
 Hilary Deardorff  
 Hilary Hillenbrand  
 Ian Line  
 Ivon Perez Paulino  
 Jackie Rodriguez  
 Jackson Dutton  
 Jakob Breunig  
 Jamie Kelly  
 Janay Rentas  
 Jane Jent  
 Janet Balok  
 Jason Rodriguez  
 Jazmine Clifton  
 Jeffrey Scott  
 Jenell Boyd  
 Jenifer Heady  
 Jennifer Ng  
 Jenny Hallard  
 Jensyn Bowman  
 Jessica Underwood  
 Jessica Venice  
 Joanna Riney  
 Joel Short  
 John F. Sneddon  
 Johnathon Myers  
 Johnetta Thompson  
 Joseph Cress  
 Josephine Anthony  
 Josephine M. Blockson  
 Joshua Delgado  
 Joshua Lyerla



# Thank you College Goal Sunday Volunteers



Jovanny Hernandez

Julie

Julie Wonderlin

Justin Robinson

Kady Finnerty

Kahra Furrer

Kara Natzel

Kara Owens

Karen Bautista

Karen Pierce

Karli Urban

Kate Marling

Katelyn Green

Kathleen Ash

Kathy Hollander

Kathy Ramsey

Katie

Kayleigh Francis

Keith Chezem

Kelly Bridgewater

Kelsey Lumsdon

Kim Heldt

Kim SimsFagan

Kimberly Ruiz

Kirsten Reynolds

Krista Hun

Kristen Japundza

Kristin Potthoff

Kristine Bales

LaSaundra Alexander

Laura Ehringer

Laura Ping

Lauro Zuniga

Lea

Leslie Middleton

Libby Sheffield

Lisa Bridgewater

Liz Francis

Lynda White

Lynn Roberson



Mallory Galloway

Marcy Hopple

Maria Gutierrez

Maria Rios

Marilyn Simpson

Marisol Cardona

Marissa Millman

Mark Frank

Martina Stokes

Marty Case

Mary Ann Williams

Mary Champion

Mary Lynn Whitcomb

Marybeth Pierce

Matt Jewell

Matt Wimmer

Matthew Biergans

Matthew Krieg

Matthew Trout

McKalaih Legault

Megan Borg

Megan Landoll

Megan Marcin

Megan Rains

Melinda Middleton

Melissa Rangel

Melissa Pruitt

Melissa Schirmer

Melissa Smurdon

Melody Conn

Meredith Dittfield

Michael Gath

Michael Kreicker

Michael McClure

Michael Montgomery

Michele Pennington

Michelle Ashcraft

Michelle Short

Mike Hamm

Mikki Jovanovic



# Thank you College Goal Sunday Volunteers



Milez Penninger  
 Monique  
 Morgan Kirchgessner  
 Naire  
 Nancy Heinrich  
 Nate Bickel  
 Nathan Lohr  
 Nick Duley  
 Nickie Roberts  
 Nicole D Vaughn  
 Nicole McKown  
 Nicole Nickless  
 Niki Hockenberry  
 Nikki Cardinal  
 Nina  
 Pam White  
 Parvielle Riggins  
 Pascia Tompkins  
 Patt McCafferty  
 Rachel Jung  
 Rachel McHenry  
 Raquel Hernandez  
 Rebecca Lampa  
 Rebecca St. John  
 Reece Hutchinson  
 Richard A Nash  
 Robert Bandelt  
 Robert Sommers  
 Roberto Leal  
 Rosamelia Cruz  
 Rowan Gallagher  
 Ryan J Segally  
 Salomon Guerra  
 Samantha  
 Samantha Garcia  
 Samantha Riley  
 Sandi Burda  
 Sandy Almendares Monge  
 Santwinnaa Nunez  
 Sara Monday



Sarah Myers  
 Sarah Wandless  
 Sean Riley  
 Shawnie Johnson  
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 Sophia Vaughn

Stacey Dollahan  
 Stacey McGiffin  
 Stacy Townsley  
 Stan Werne  
 Stanley Law  
 Steve St. John  
 Sue Allmon  
 Summer Bowman  
 Susan Hartley  
 Susan Larson  
 Susan Mayberry  
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 Tammy Runyan  
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 Tonya Adams  
 tracey pendelton  
 Tracy Adams  
 Tressie  
 Trudy Weddle  
 Veronica Gallardo  
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 Vickie Montgomery  
 Virginia Washington  
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 William Wozniak  
 Y. Solis  
 Yvonne French  
 Yvonne Young  
 Zach Catron  
 Zach Snider  
 Zachary Cullum  
 Zachary Reel  
 Zachery Berrier

# Money Smart Tips

by Nina Loesch, Ivy Tech Community College – Columbus

Are you ready for spring and having a new money mindset? Remember that money mindset takes time to change.

Try to think of a trip you would like to take or something you have been wanting for your home. You are in control of your money so you can plan to make things happen. Just takes patience and perseverance.

## Money Tips:

Below are ideas on ways to save:

- 1) Order groceries ahead so you do not sway from your list and only get what you truly need.
- 2) Save coins in a jar, and put some in each day and when you have a lot, take the jar to the bank and you can put the money in savings.
- 3) If you enjoy eating out, try to order appetizers or split an entrée with your dining companion.
- 4) Anytime you have a \$5 bill, put it in a piggy bank and put it away and out of sight. Just keep adding to this and you will be able to save towards a goal that you have. (Idea taken from SoFi Learn)



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### See How Citizens Stacks Up

	Citizens Multi-Year Approval	Sallie Mae Multi-Year Advantage	College Ave Multi-Year Peace of Mind
Pre-qualified financing for future fund requests	✓	✗	✗
Won't impact credit score to request additional funds*	✓	✗	✗
Apply once for a loan	✓	✗	✗
Future financing approval rate	99%**	95%	90%

Information as of 2/3/2023

\*\*The percentage of borrowers is based on all applicants who applied for additional funds from Citizens between October 1, 2021 and October 1, 2022. The percentage represents only borrowers who had previously accepted the Multi-Year Approval offer.

\*Multi-Year Approval: Funds available for future use are subject to a soft credit inquiry at time of your next request to verify continued eligibility. After we make the initial loan to you, we may refuse to allow you to take out additional loans under the Multi-Year Approval feature, terms and conditions will be outlined in your promissory note.

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## Support ISFAA and Buy a Shirt!

Thank you for being a member of ISFAA. We are so excited to share the news that we've recently partnered with spreadshop to bring ISFAA products into the world. From t-shirts to polos, bags and stickers, you now can order a product with our logo on it and support ISFAA in a whole new way.

Spreadshop is a web-based shop that allows organizations to sell products with our logo on it without having to buy in bulk. You can order a shirt or any product in any style and color they have, and they will add the ISFAA logo. Spreadshop will create the product and ship it directly to you. In turn, our organization makes a small profit on anything we sell.

Please visit our shop today to check it out! [isfaa.myspreadshop.com](https://isfaa.myspreadshop.com)

New



✓ +  
ISFAA - Men's T-Shirt

New



✓ +  
ISFAA - Contrast Coffee Mug

New



✓ +  
ISFAA - Unisex Crewneck Sweatshirt

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Resources

Directory Search

[Minutes from ISFAA Board Meetings](#)

Volunteer

Access, Equity, and Diversity Resources

## ISFAA.org Website Tip

Searching for something on [ISFAA.org](https://isfaa.org)?

Have you checked out the “Member Services” tab? This tab shares links to things like the Directory Search, Admin Services (reimbursement forms), access to minutes from the most recent ISFAA meetings, and resources from the Access, Equity, and Diversity committee.

Take a minute to click around the Member Services tab and explore.



# Comings and Goings

...and other tidbits of association news .....

Sue Allmon

## Comings

**Katie Galloway** has joined the financial aid office of IU Fort Wayne as the new Financial Services Representative.

Ivy Tech Lake County welcomed **Brandy Bynum**, a new Financial Aid Advisor on December 4, 2023. Brandy comes to Ivy Tech with over 10 years of customer service experience.

**A Wendell Brown III** is now the Financial Aid Director at Ivy Tech – Marion campus.

**Abby Tremain** is now the Financial Aid Director at Ivy Tech – Hamilton County campus.

**Elisa Pride** joined the Ivy Tech – Indianapolis campus as a Financial Aid Advisor.

**Autumn Fudge** is the new Financial Aid Advisor at Ivy Tech – Richmond campus.

**Bonnie Neuhouser** joined Ivy Tech – Wayne/Warsaw on October 23, 2023, as a Financial Aid Advisor.

**Rachel Mitchell** became the new Assistant Director of Financial Aid for the Ivy Tech Wayne/Warsaw campus on February 12, 2024.

## Transitions

But wait – **Stan Werne**, recently retired from Vincennes University will now be working part-time as a financial aid counselor working out of the VU Jasper campus. I knew he couldn't quit us cold turkey!

**Jordan Niemeier** changed roles from a Financial Aid Advisor at Ivy Tech – Evansville to a Veteran and Military Benefits Processor.

**Matt Nettleton**, formerly the assistant vice president at Inceptia has become the Director of Financial Aid for Grace College and Seminary.

**Nathan Lohr** is transitioning north, leaving University of Indianapolis to become the Director of Financial Aid at Wabash College.

**Kevin Marier** is rejoining Ivy Tech as a Financial Aid Business Analyst. He formerly worked with Ivy Tech as a Community Outreach Coordinator. Kevin has also served as a high school teacher and at Marian University as a financial aid assistant director.

**Derek Welp** is joining Ivy Tech team as a Financial Aid Systems Quality Assurance Analyst. Derek is coming to Ivy Tech from the University of Southern Indiana where he served as a financial aid counselor.

## Promotions

**Brandon Kuntz** has been promoted to the Assistant Director of Financial for IU Fort Wayne.

**Tene Jones** has been promoted to Associate Director of Financial Aid for the Ivy Tech-Indianapolis campus.

## Goings

**Kristina Delbridge** left IU Fort Wayne for the sunshine and warmth of Tampa, Florida where she is the Assistant Director of Financial Aid for Athletics and Compliance at the University of South Florida.

**Alex DeLonis** has left the building! Alex is moving westward to become the Assistant Vice President Student Financial Services for Saint Louis University.

## Retirements

**Stan Werne**, Director of Financial Aid for Vincennes University is retiring from the director's position on March 18, 2024. He says this has nothing to do with 2024-2025 FAFSA complications. He states "I've been saying for several years now that I might retire soon. Well, I'm taking the leap."

Continued on page 16

### Good News Announcements

Ivy Tech Community College celebrated Financial Aid Day in October with lunches and other events across the Ivy Tech campuses. Here are a couple of pictures from the Financial Aid Day celebrations.



Lake County campus



South Bend campus

### Deaths

It is with a heavy heart that we announce that **Tammy Robbins** Director of Financial Aid, Ivy Tech Anderson campus passed away on February 18, 2024.



#### Bits and Bytes

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